Business Profile

Markus Stehlik
  Master in Computer Science (UAS)
  56 years old
  Languages: German / English / Hungarian

Key skills
  Agile Transformation (SAFe, Scrum, Kanban, Hybrid Models)
  Agile and classical (PRINCE2) Project Management
  Lean Six Sigma Black Belt
  OKR Champion (Murakamy)
  Facilitation of innovation and team work
  Strong leadership experience across several hierarchy levels in the IT
  Organizational Change Management
  Management of multi-national project teams
  Service Management based on ITIL standards
  Moderation and Mediation

My personal Management style
  Working holistically; committed; sincere; forward-looking; solution-, result- and
  quality-oriented; structured and innovative

Expertise
  Organizational Transformation
  Change Management
  Project Management (PRINCE2, SCRUM)
  Process Engineering (Lean Six Sigma)
  Quality Management
  Program Management
  IT Service Management
  Team Building
  Business Mediation und Moderation

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Project period:	07/2023 – 02/2024
Description:	Supporting a Telco IT organization in migration of the main IT infrastructure using a hybrid agile setup. Coaching and consulting upper management. Supporting two agile teams as Scrum Master. Accelerating delivery processes.

Project period:	02/2021 – 07/2023
Description:	Creating and improving a scaled agile IT organization consisting of several units with several teams per unit. Creating and transforming parts of the organization from waterfall to agile way of working. Directly responsible for a unit with 3 teams. Coaching of leadership and management level.

Project period:	10/2017 – 12/2020
Description:	More than 80 2-day-trainings to prepare almost 1000 Scrum Masters and Product Owners for the certification, workshops on agile transformation topics (e.g. leadership in agile context, agile project transformation, Scrum, Kanban).

Project period:	01/2016 – 12/2018
Description:	Supporting the agile transformation of an IT organization. Setting up and improving several agile teams (Scrum and Kanban) in the IT area. Coaching of Product Owners. Focusing on the cooperation within the agile teams and raising the awareness to handle the organizational interfaces carefully. Improving self-organization and handling of team conflicts. Accelerating continuous delivery processes.

Project period:	06/2015 – 09/2015
Description:	Preparation and documentation of a white paper on possible future data center key technologies.

Project period:	10/2013 – 03/2015
Description:	Creating and Optimizing of a Service Desk. Facilitating teambuilding processes. Implementing optimized working processes and automatization methods. Planning and implementing re-integration of outsourced IT-Services.

Project period:	11/2012 – 06/2013
Description:	Installing and managing an agile DevOps team (Kanban) to support agile development teams (Scrum). Introducing and training of Kanban within the team. Starting automation steps to increase the speed of the complete continuous delivery process

Project period:	02/2012 – 10/2012
Description:	Setting up of automation activities to speed up deployment of infrastructural components (increasing the efficiency of continuous delivery processes). Responsible for complete re-engineering of the whole process chain (starting from brainstorming and generation of ideas, the definition of prototypes until the implementation in all environments). Identifying and integrating synergies of cross-functional units. The project was set up using agile techniques adding classical project management tools.

Project period:	07/2011 – 12/2011
Description:	Development and implementation of optimized business processes including the realization of organizational and structural changes. Adaptation of agile techniques to the requirements and needs of the services that had to be fulfilled. Involving cross-functional units for interface optimization.

Project period:	01/2011 – 06/2011
Description:	Supporting the realization of the international cloud strategy. Transferring and connecting existing cloud technology to a US subsidiary of the company. Consulting and coaching team leaders.

Project period:	05/2010 – 12/2010
Description:	Analysis of business processes and interfaces between the organizational units of a corporate group, development of options for action to shorten the run-time of continuous delivery and to speed up the release cycles. Design of KPI-models.

Project period:	01/2010 – 04/2010
Description:	Optimization and realization of organizational changes to increase the sales turnover in the sales.

Project period:	01/2009 – 12/2009
Description:	Design and development of several internet applications (information portals and online shops).

Project period:	07/2003 – 06/2008
Description:	Acting as a Director of Engineering. Leading a team of about 40 developers, documentation members and the quality management team in a multi-project environment.

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Project period:	01/2002 – 06/2003
Description:	Reorganizing and integrating / consolidating various teams of DB support teams (IT-Operations) during a merger phase of two companies.

Project period:	07/2000 – 12/2001
Description:	Managing support teams of a 7/24h mission-critical IT-Ops unit.

Project period:	07/1995 – 06/2000
Description:	- Management of a quality assurance department (E2E tests, OAT, regression and release tests) within a Telecommunication company. - Specification and development of test procedures. - Design and development of an internet presence for the direct marketing industry. - Re-Design of embedded systems in the logistics area. - Design and modelling of real-time applications.

Further education

2023	OKR Champion (Murakamy)
2022	Lean Six Sigma Black Belt
2021	SAFe Consultant (SPC) Training
2017	Facilitator Training at IAF
2012	Certified Professional Scrum Master
2012	ITIL v3 Certification
2012	PRINCE2 Certification
2011	Certified Mediator
2009	Certified Business Coach
2008	Course as Process Facilitator
2004	Management Training
2003	Certified Change Manager
2002	IT Service Management (ITIL)
2000	Strategic IT-Management (Conference)
1997	Project Management training
1995	Master in Computer Science (UAS)

Technical Expertise

Tools	- Confluence JIRA - Miro - Aris (Software AG) - Microsoft 365 - Mind Mapping (Mindmanager, Novamind) - MS Project and other PM-tools (e.g. Merlin) - Visio (Microsoft) - XCode (Apple)
Programming Languages	- Objective-C - C - C++ - Java - JavaScript - Prolog - Pascal - SQL
Operating Systems	- Mac OSX - Unix (Sun, Solaris, HP) - QNX - VAX/VMS - Windows
Databases	- Access - MS-SQL - MySQL - Oracle - Quadbase - Sybase
Hardware Platforms	- Apple/Mac - HP - PC/x86 - SUN - VAX/VMS